



#### Session # 8

## EDExpress Direct Loan "Give Us Your Feedback"



#### Introduction

- Who are we?
- What is our role?



#### Who are the "partners"?

- Department of Education
- Contractors who develop the software
- Schools & Servicers who use the software
- Vendors who use the software



- Requirements
- Development
- Testing
- Distribution



#### STEP 1 -- Requirements

- -What was carried over from last year
- What changes in the law or regulations need to be incorporated
- What feedback have we received
- -What did we learn from Focus Groups

Continued



#### STEP 1 -- Requirements

- -How it affects all the trading partners
- -Cost involved in implementing a change
- How would Schools benefit
- How would Schools be affected in a negative way

Continued



#### ■ STEP 2 -- Development

- Based on agreed upon Requirements,
  Development begins
- Each trading partner develops the software changes agreed upon



#### STEP 3 -- Testing

- Development Testing
- -CPS Customer Service Testing
- Subcontractor Testing
- –ED Acceptance Testing
- -Beta Testing
- -Regression Testing



#### Step 4 -- Distribution

- Distribution via SFA Download WEB site
  - Cover Letter
  - Installation Guide
  - Software
  - Technical Reference and Update pages
- Desk References



#### Annual Schedule





### What Role Can Schools Play in the Process?

- Current role
  - Focus Groups
  - Beta Review of Technical Reference
  - Beta Testing
- Enhanced User Involvement
  - Usability Testing
  - Requirements documentation review
- Sign Up NOW!!!!



### ED/NCS Pearson Listens



# Now we'd like to hear your ideas!!!